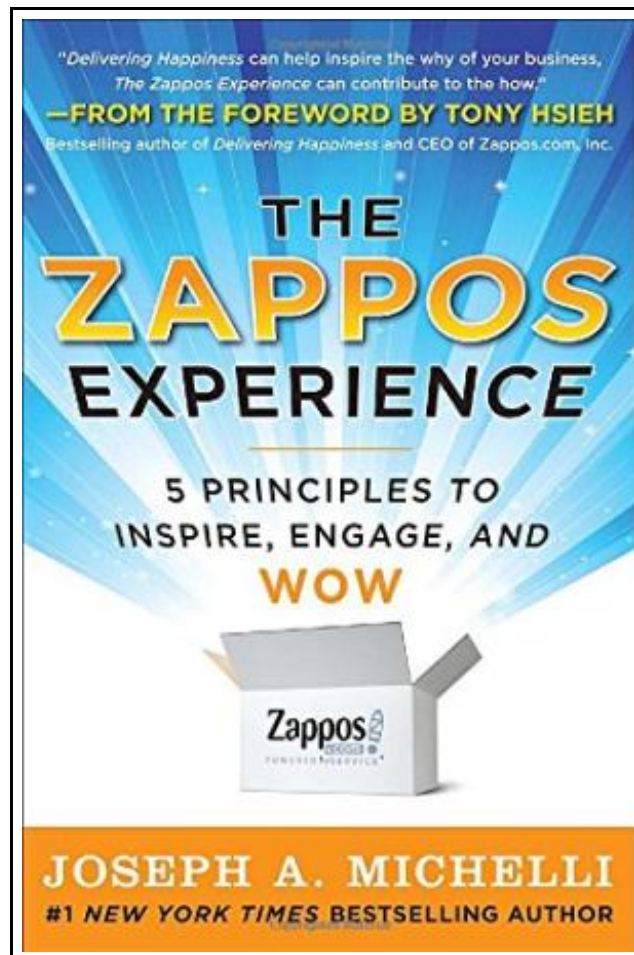


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ZAPPOS EXPERIENCE: 5 PRINCIPLES TO INSPIRE, ENGAGE, AND WOW (HARDBACK)



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